Senate Computing and Information Technology Committee
November 18, 2020 – 1:00 PM
Room 717 CL by Zoom

Attending: Michael Spring, Mark Henderson, Adam Hobaugh, Jay Graham, Stacie Gabriel, Ralph Roskies, Gosia Fort, Irene Frieze, Kimberly Barlow, Susan Sereika, Arif Abdulla Jamal, Ilia Murtazashvili, Marty Levine, Jong Jeong, Kenny Doty, Douglas Fischer, Chris Bonneau

Approval of the Minutes: Minutes from the October 26, 2020 meeting were approved as mailed with no changes.

Chair's Report (Michael Spring)
- Spring Meeting Schedule
  - Will send out a poll to find the best dates/times
- Research Data Management
  - Michael Spring thought the last SCITC meeting went well, but there's still more information that needs to be gathered before moving forward.
- Privacy Issues/Policy Reviews
  - Michael Spring: Michael Goodheart raises an issue we may want to talk about today; when the policy documents were written/revised, the network was initially hardwired and university devices were attached to it. Most of the applications and equipment we used were provided by the university. Today, if a cell phone is brought onto campus, data can be transferred to non-university data applications. Is this data floating on an ad-hoc basis, encrypted to be university data? Do we need to notify faculty of this?
  - Adam Hobaugh: As the data passes through the university network it's encrypted, even though the data is virtually worthless. If you're using Pitt infrastructure, it is subject to being transferred. Tom Hitter will be reviewing these policies hopefully sooner rather than later.
- Systematic Reporting to SCITC
  - Everything will be provided information via e-mail but can also view it on Teams.

Pitt IT/CIO Report:
- Box update - faculty feedback, progress
  - Adam Hobaugh: We'd like to migrate Box users to One Drive or the G-Suite platform from January to June of 2021. We've been communicating with the general public about this for a few months and we plan to continue ramping up our marketing campaign as time progresses. If some people think Box is the best storage option for them, we'll work with them

to find the best solution. We advise that people make this change as soon as it makes sense for them.

- Michael Spring: Two meetings ago, someone from your staff discussed the differences between Box and One Drive. After talking with various people, there were a number of issues raised. I'd like to know if all of those issues were addressed (example: with large data transfers, box was faster than One Drive). Adam Hobaugh said that we'll work through this with each person to identify the best solution for them.
- Mark Henderson reiterated that we don't have the resources to handle the large change in price which is ultimately why we had to make the switch.

o Flex@pitt tech update - faculty feedback, changes for spring semester

- Mark Henderson: Faculty has stated that there's a lack of student facing cameras both in and out of the classroom. We've identified around a dozen classrooms where we'll invest additional cameras to overcome some of these challenges. We continue to work with Meta Mesh to help underserved communities as well. New Kensington, Coraopolis, and Homewood are the first three areas that will be impacted, and Homewood will later be impacted. We have an increased amount of people utilizing our help desk in these communities as well.
- Adam Hobaugh: We're helping faculty with transmitting their voice by adding more monitors, white boards, etc. for approximately 50 classrooms. There's a lot of areas that were conference rooms/assembly type rooms that weren't prepared to accommodate teaching and learning but we're working with them to improve any issues.

o UPMC SPSS and Matlab licensing update

- Mark Henderson: We were successful with putting researchers access issues to SPSS to bed. The licenses were astronomically expensive for non-university employees to utilize, but we were able to make breakthroughs so that researchers were acquired to maintain these licenses near university prices. Adam Hobaugh and Chris Carmody are working together to resolve similar issues with Matlab.

o Duo 2-factor timeout extension - currently testing 12-hour timeout per device with plans to extend to 24 hours if no issues encountered

- Students, faculty, and staff feel that the 8 hour time-out posed a lot of problems. Their need to constantly two factor into applications was a challenge. We performed an analysis and extended the duo time-out from 8 to 12 hours. We plan to extend it to 24 hours as long as there are no issues. There will be a remember me tab when you log into Pitt passport if you'd like to enable this on your device (bottom left).
- Michael Spring: We, as users of the system, have the option to check a box for 12 hours. I just tested this and I wonder how many people have gone through the screen and have ignored the small check box. Susan Sereika agreed and Kenny Doty realized his was automatically set to not use this

and he had to refresh the application. There are several things Pitt IT has done to make our lives better, easier, more efficient, etc. but we continue to miss what's being implemented. Adam Hobaugh thinks we should be utilizing this body to relay information.
- o MyPitt issue update
  - Adam Hobaugh: If you have any feedback for any particular product, please let us know. The vendors have been extremely responsive.

Old Business:
- o Further comments on device recommendations
  - faculty/staff: https://www.technology.pitt.edu/services/computer-purchasing-staff-faculty
  - students: https://www.technology.pitt.edu/services/computer-purchasing-students
- o Dashboard recommendations
  - https://ithealth.pitt.edu/

The meeting was adjourned at 2:30 pm.

Draft minutes submitted for review by:
Stacie Gabriel/Michael Spring
November 18, 2020