

University of Pittsburgh Senate Computer Usage Committee (SCUC)
Friday February 17, 2017

Attending: Yarger, Walton, Costantino, Jamal, Doty, Arena, Haw, McCall, Sereika

TOPIC	DISCUSSION	ACTION TO BE TAKEN
Call to order		
Multifactor authentication discussion with Sean Sweeny; Pitt's Chief Information Security Officer	<p>Multifactor authentication technology was first introduced to SCUC in 2014/2015 as a potential solution to the concerns surrounding my.pitt.edu portal based links to an individual's TIAA-Cref accounts and UPMC Health Insurance information.</p> <p>All services behind Pitt Passport and Pulse including VPN services will move to multifactor authentication starting March 5, 2017. Duo Trusted Access Technology" (https://duo.com/product) is the backbone of the new system and the Duo app is available via the Pitt app store.</p> <p>Multifactor implementation statistics: Prior to large scale announcement: 1300 users As of Feb 17,2017: 3800 users Those needing to implement 15,000</p> <p>2nd factor options include: Smart phone Land line Flip phone</p> <p>CSSD Help Desk will work with individual unsure of what 2nd factor to use for authentication or have no cell phone or land line.</p>	Follow up report on Multifactor roll out and implementation for March SCUC meeting.

University of Pittsburgh Senate Computer Usage Committee (SCUC)
Friday February 17, 2017

Attending: Yarger, Walton, Costantino, Jamal, Doty, Arena, Haw, McCall, Sereika

	<p>A browser session using MF will be active for 12 hours. However, closing the browser will result having to re-authenticate.</p> <p>Comment: Using Multifactor already, easy to use and straight forward</p> <p>Question: Will working on Web site change after March 5th launch to reflect the mandatory status? A: yes</p> <p>Q: Will there be building based CSSD support for faculty members- not unlike MS Outlook 365 launch A: Yes. Schedule to be widely shared across campus.</p> <p>Q. How are sponsored accounts used with Multifactor? A: MF FAQ will be updated to reflect information. Delegation via Outlook is a potential solution. CSSD can provide guidance based on the account use.</p> <p>Q: What happen when phone may be lost? A: CSSD's Help Desk can provide login support</p> <p>Q: iOS and Duo App use Touch ID? A: Duo Mobile 3.7 and later for iOS supports Touch ID for Duo Push-based logins as an additional layer of security to verify user identity.</p> <p>Comment- When using an Android smart phone, the Duo app auto-pushes two messages.</p>	<p>Information in Multifactor FAQ will be updated- http://technology.pitt.edu/security/multifactor-authentication-at-pitt-0</p> <p>Schedule of building based CSSD MF support will be distributed.</p>
--	--	---

University of Pittsburgh Senate Computer Usage Committee (SCUC)
Friday February 17, 2017

Attending: Yarger, Walton, Costantino, Jamal, Doty, Arena, Haw, McCall, Sereika

CSSD Report	<p>Solutions are still being investigated or Pitt's Guest Wireless- 10 years in service and time for a re-boot.</p> <p>CSSD is evaluating a new technology solution for the Emergency Notification System. With a new system, there will be no need for reenrollment and better speeds for disbursement.</p> <p>Outlook 365 conversational will be completed by March 23 although some Emeritus Faculty account may be a longer process.</p> <p>Q: Lag and delay issues for group of certain Outlook 365 accounts? A: Known issue for a small group of users. Working with Microsoft for a resolution and although MS is helpful and accommodating, the problem is not resolved.</p> <p>Q: Known issues with attachment scanning via Ricoh scanners? A: a CSSD Help Ticket request can be made to white-list the scanner. Information will be added to CSSD web site.</p>	Updates will be provided as the evaluation process continues.

University of Pittsburgh Senate Computer Usage Committee (SCUC)
Friday February 17, 2017

Attending: Yarger, Walton, Costantino, Jamal, Doty, Arena, Haw, McCall, Sereika

	.	
Old Business	<p>As noted during the SCUC January meeting- when Pitt accounts are compromised and shut down by CSSD, notification is dependent on the account holder contacting the Help Desk as the “invalid account” notification does not provide guidance to the account holder. Soon, “invalid account” will be replaced with “Account disabled. Please call the Technology Help Desk”</p> <p>In the past year, 959 accounts were disabled due to suspicious activity.</p> <p>When information about the type of security threat or issue which resulted in the account being disabled is available, it will be shared with the user via the CSSD help ticket.</p> <p>Advanced Threat Protection (http://technology.pitt.edu/news-and-alerts/advanced-threat-protection-for-your-university-email) a Microsoft product has known ongoing issues.</p> <ul style="list-style-type: none">• Safe Links URLs are still very long• Safe Attachments lag time and delayed delivery<ul style="list-style-type: none">○ Can be up to minutes	<p>“Invalid account” message will be replaced with “Account disabled. Please call the Technology Help Desk”</p> <p>Ongoing updates on will be provided by CSSD</p>

University of Pittsburgh Senate Computer Usage Committee (SCUC)
Friday February 17, 2017

Attending: Yarger, Walton, Costantino, Jamal, Doty, Arena, Haw, McCall, Sereika

		.
Call for New Business	University Senate Spring Plenary 2017: The Role of Research Metrics in Faculty Evaluation <ul style="list-style-type: none">• March 29, 2017 - 12pm to 3 pm. Lunch provided• Speakers Diana Hicks and Cassidy Sugimoto and a local response panel• Further reading and various perspectives - http://www.univsenate.pitt.edu/additional-readings-and-various-perspectives• General Comments and Questions- http://www.univsenate.pitt.edu/	
Meeting adjourned		Next meeting on March 24, 2017